Attorney Docket: 19111.0049

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.

09/963,401

Applicant

Pablo TAMAYO

Filed

September 27, 2001

Title

ENTERPRISE WEB MINING SYSTEM AND

METHOD

TC/A.U.

2171

Examiner

AMSBURY, WAYNE P.

Docket No.

19111.0049

RECEIVED

MAY 2 5 2004

AMENDMENT

Technology Center 2100

Mail Stop AF Commissioner for Patents Washington, D.C. 20231

Dear Sir,

In response to the Office Action issued on January 22, 2004, please amend the application as follows:

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 16 of this paper.